

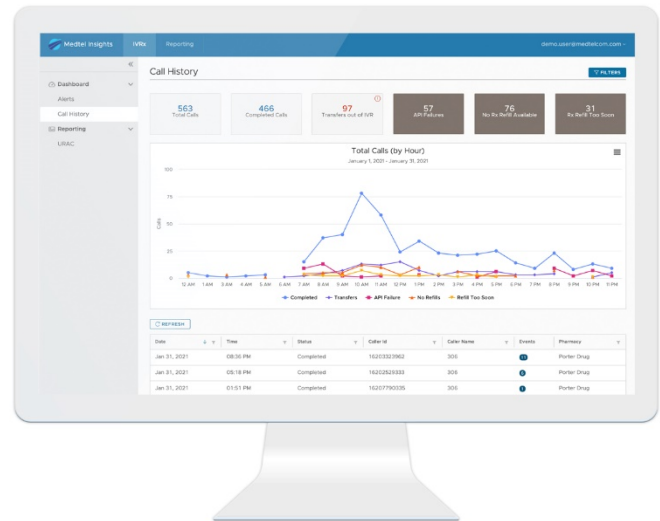


Medtel Insights for IVRx

The Medtel Insights portal delivers call reporting data and analytics that enables you to identify trends, analyze activity, and review metrics with actionable information from your phone system.

Get real-time call reporting, stats, and prescription refill alerts.

- RX Notifications
No Refill Available or Refill Too Soon
- Total Calls by Hour
- Call Logs with Caller ID
- Completed Calls
- Transfers out of IVR

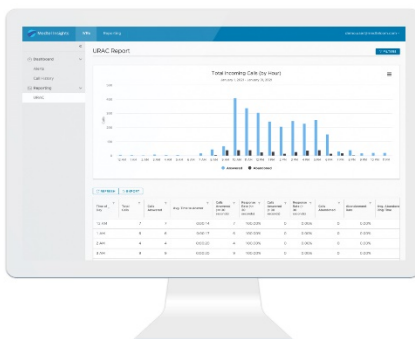


How It Works

The Medtel Insights Portal is an easy-to-read dashboard with a real-time view of your phone system activity.

The Dashboard view instantly shows you a snapshot of call activity and volume by date and time of day so you can identify peak times and adjust accordingly.

Get the most out of your pharmacy phone system with actionable data and information.



URAC Reporting

URAC® Reporting is also available as an add-on service to meet Specialty Pharmacy Accreditation requirements.